

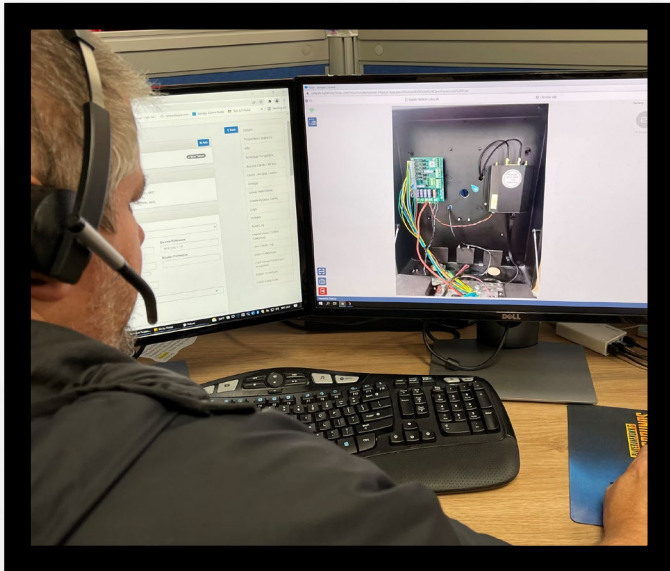


**NEW**

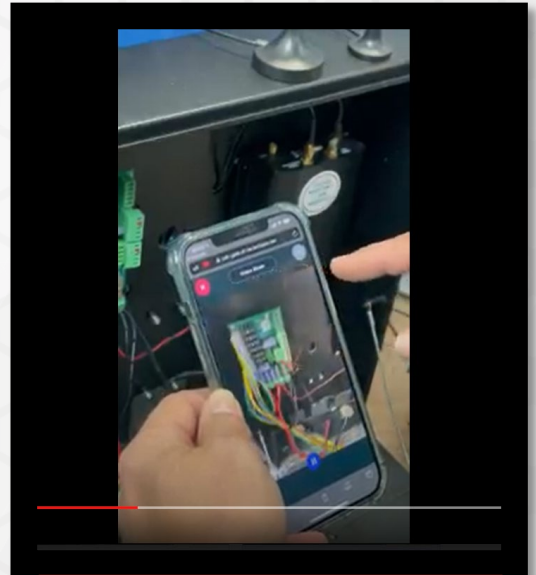
# TECHNICAL ASSIST TECHNOLOGY

Your technology leaders...transforming tech support with exclusive new tools:

## Virtual Assist



Technical Support View



Field Technician's View

### WHAT IS VIRTUAL ASSIST?

- ⋮ A live, on demand, video link for on-site technical support
- ⋮ Allows a CellGate tech support specialist to have on-site visibility into exactly what a field technician is doing and seeing
- ⋮ Allows for real-time screen markup to highlight trouble points
- ⋮ Dramatically improves communication, speeds resolutions, and reduces time on site

To learn more, visit [www.cell-gate.com/virtualassist](http://www.cell-gate.com/virtualassist)

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