CP Services

Dealer Access Service
Expand your workforce overnight

Commissioning Services - Let the CPSG Connectivity Team help alleviate the challenges of connecting access controls.

Look at us as an extension of your workforce by training your technicians, setting up databases and software or assisting with installations.

We offer several service packages to fit your application and needs. These packages are backed up by our industry leading tech support.

CPSG
Connectivity TEAM

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more info

Commissioning Services Menu

Base Package

Account Activation

Facility Setup

Dealer Software Training

Installation Training

Over the Phone Bench Test with CPSG Tech

Base package takes the guesswork out of commissioning products for the first time. The CPSG subject matter expert will walk your team through the process of setup and installation.

$495
SKU: **BASE-AS**

Advanced Package

Account Activation

Facility Setup

Dealer Software Training

Installation Training

CPSG Bench Testing

Site Specific Wiring Diagrams

Over the Phone System Commissioning

The Advanced Package includes all services from the Base package plus layers on CPSG bench testing, site specific wire diagrams, and over the phone commissioning of the system.

$995
SKU: **ADVANCE-AS**

Premier Package

Account Activation

Facility Setup

Dealer Software Training

Installation Training

CPSG Bench Testing

Site Specific Wiring Diagrams

Over the Phone System Commissioning

Assisted Installation & On-Site Training

On-Site System Commissioning

End-User Software Training

The Premier Package includes all services from the Base and Advance Package plus layers on On-Site Setup and Training by CPSG product expert.

$1,995 + Travel/Lodging
SKU: **PREMIER-AS**

Database Conversion – Custom quote based on database provided.

Glossary of Services

Account Activation - Creating facility within myQ Community and establishing billing information.

Assisted Installation & On-Site Training - CPSG Tech will join the dealer to guide them through the installation of all the electronics for the project. Through this process we will teach them best practices and tips on how to assure a smoother install process in the future.

CPSG Bench Test - CPSG Employee will hook up the devices at local CPSG location and test all functionalities of the system prior to releasing the order for will call/shipping.

Database Conversion - CPSG will take a workable file (CSV or XLS) and format it to import into the new access system. This can be from an old access sytem, property management software, etc.. Multiple files can be condensed during this process to create one database.

Dealer Software Training - CPSG will host a virtual meeting for the dealer to go over facility setting and lightly go over system management.

End-User Software Training - Virtual or in person training for the end-user on using myQ Community software. We will go over the full software, but focus on day-to-day management, reporting and notifications.

Facility Setup - Custom configuration for each specific site. This includes setting up doors/relays, zones, groups, schedules, notifications and other install settings.

Installation Training - CPSG will host a virtual training to go over best practices for installation specific to the application.

On-Site System Commissioning - CPSG will join the dealer and end-user to test functionality of all electronics on site, go over maintenance and field any questions on the system.

Over the Phone Bench Test with CPSG Tech - Installer will connect the device in their office, wiring in accessories and get on the phone with a CPSG Tech. From there we will test all functionalities of the system.

Over The Phone Commissioning - CPSG will walk the end-user through the functionality of their system through a series of test runs on the equipment. Go over maintenance of the system with end-user and answer any questions they have on the system.

Site Specific Wiring Diagrams - CPSG Access team will provide a binder with wiring diagrams specific to each access point. This will allow the dealer to know where to land wires for devices and control wires for the complete project.

CONTROLLED PRODUCTS SYSTEMS GROUP

Info: 510-331-4686 or Connectivity@controlledproducts.com

Services to grow your business